**Senior Quality Assurance Engineer**

A panda face with black and white background

Description automatically generated

**Johns John**

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www.deviantart.com   
   
   
**SUMMARY**    
   
Integrity, initiative, enthusiasm and extensive project and operations management, music business, tech industry and inside sales experience combined with well-founded organizational, structured thinking and excellent interpersonal skills and a healthy sense of humor results in a genuine approach to working with people. Inherent networking and relationship building abilities ensures client retention and company growth. Integrity, initiative, enthusiasm and extensive project and operations management, music business, tech industry and inside sales experience combined with well-founded organizational, structured thinking and excellent interpersonal skills and a healthy sense of humor results in a genuine approach to working with people. Inherent networking and relationship building abilities ensures client retention and company growthIntegrity, initiative, enthusiasm and extensive project and operations management, music business, tech industry and inside sales experience combined with well-founded organizational, structured thinking and excellent interpersonal skills and a healthy sense of humor results in a genuine approach to working with people. Inherent networking and relationship building abilities ensures client retention and company growth

**Skills: Validation Engineer, SAN, VISIO, XML, Software Testing, SDLC, LDRA, WED Security, Imaging, Data base, Blackbox, Workflow 10+yrs, Clear Case, Unix, Automated testing, QWERTY, EPIC, Client-Server, HRIS, Jason, Sell scripts, QTP, PVCS, Unix shell, RDBMS.**

    
   
**EXPERIENCE**

2015 – current Business Developer at **CGI Catalyst**  | San Francisco, CA    
   
• Worked with a small team of developers to create a complex real estate listings and social networking site in angularjs and ruby on rails: relola.com (beta).

***Quality Assurance Engineer. Robert Half International. San Ramon, CA***

01/2009 – 06/2011

 Participated to testing of the TCAST project, the Online Time Reporting and Approval System which provide candidates and clients 24X7 online accesses to timesheets, allowing completely avoid the paper timesheets. Tested processes between Web and PeopleSoft, Alternate Approval functionality allowing the Clients to delegate the approval’s responsibilities. Tested various reports within PeopleSoft

Participated to team afford on CandidateRegistration project. Complete redesign of the Candidate Registration Process (using GWT), which allows candidates to enter all information in the most sufficient way.  New process made existing registration process easier and much less time consuming, which dramatically increased amount of candidates, registered on all RHI Lines of Business websites.

Created test plans, test cases to ensure they support testing objectives. Ensured tests are executed and analyzed properly.

Participated in daily project status meetings

Reported defects

***Validation Engineer. Novartis Vaccines and Diagnostics, Emeryville, CA***

01/10 – 09/10

* Validating/updating test scripts to insure the quality of software for Procleix TCS (Target Capture System)
* Analyzing test results, evaluating test quality, and documenting recommendations to improve validation test cases
* Reporting defects (anomalies), fixes regression.

***Sr. QA Analyst. Blue Shield of California, San Francisco, CA***

05/08 – 05/09

* Supported and followed company’s test standards, Liaison between IT and business clients in resolving complex problems for each testing fazes.
* Designed test plans, test cases, and scripts to support testing objectives.
* Participated in daily project status meetings
* Uploaded test cases to Quality Center
* Participated in UAT testing
* Applications: PINPro (enables processors to search and edit the claims in the database, using National Provider ID, helps to replace generic Provider’s Identification Number with the specific PIN; MIDES (BSC Mailroom, Imaging, and Data Entry processes for Claims, and Correspondence, to ensure smooth transition during the vendor’s change), Pharmacy Autoauth (Trivium Health)

***Kaiser Permanente, Pleasanton, California***

07/04 – 01/08

***QA Acting Lead***

* Validated specifications (requirement/user specifications, functional specifications and architecture) to verify that the specifications are testable.
* Created test plans, test cases, and scripts to ensure they support testing objectives. Ensure tests are executed and analyzed properly.
* Supervised and participated in test case development, documentation and execution of tests.
* Organized, administered and maintained number of the projects in Quality Center.
* Uploaded requirements and test cases to Quality Center, as a part of testing preparation
* Prepared reports from Quality Center for daily triage meetings
* Provided support to the IT Project Manager to ensure defects fixes
* Participated in the ETS leads meetings
* Applications HRIS (PeopleSoft), IOR (Inspector of Records), PMCS (Project Management Control System), MAPPS/(Member Appraisal of Physician/Provider Services and Ambulatory Satisfaction Questionnaire)

***Senior QA tester.***

* Defined the extent of testing for applications
* Developed test cases and plans
* Designed and developed functional test procedures, cases, and scripts to accurately and efficiently measure meeting business needs
* Executed test scripts, test cases for WIT (workflow integration test), System, Integration, Security and UAT
* Analyzed test results, evaluated test quality, and documented recommendations
* Applications: PACTS, ePremis (web application handling claims errors), NPS (National Pricing System), KP.org, HRIS (PeopleSoft), EPIC

**Education**

2001 -2015 Prinston University, PHD Software Development.

1991-1999 Certificate in CIS, PHD College of Marin.

Certificate in GRT, PHD College of Marin, 1999-2000.

Certificate in LA accompany (LA accompany), PHD, College of Physics, 2000-2001.

Certificate in GRD, PHD College of Marin, 1999-2000.

Certificate in GRF (Quality Assurance), PHD, College of Marin, 1999-2000.

**INSIDE SALES / ACCOUNT MANAGEMENT / CLIENT RELATIONSHIP MANAGEMENT**    
• Closed $28,000 deal within third month, exceeded expectations as best start of a new rep in ServePath history    
• Regional account base at ServePath and UUNET grew exponentially while retaining current customers    
• Solid understanding of how to consultatively sell scalable web based applications and infrastructure

**Language Skills**: Dutch (speak, read), French (speak), Spanish (speak).    
 

**Patents**

Doe, J. 2009. Method to enhance the performance of multimedia-rich. U.S. Patent 5,146,633

**Patents**

Hunt, Lewis. 1992. Three zone bed cover with an inflatable human form. U.S. Patent 5,146,634

**Patents**

Liry, Lewis. 2007. Madia Groop systems. U.S. Patent 5,146,635

**Patents**

Smys, Abriances. 2006. Glifterson Intelligent teh. U.S. Patent 5,146,636

**Publications**

“The Way Home: How GPS Saved My Life”. Resume parser output data or user-entered via Edit. 1999

“The story of my life”. Copybook Santa Cruz operation. 1997

“The Silent Hill”. Copybook Elijah Mikelson. 2003

“The Mystery of IT”. Copybook Tiger Elegancent. 2004

“The Cox of IT”. Copybook of Corthny Friends. 2005

**Military service:**

USA, Army, Captain,

Date: 1995-1999

I'm a military veteran. I also have a 20 year studying Java in Berckly. I've been a programmer. Directed subordinates and superiors by providing tactical and technical guidance. Communicated urgent orders and directions effectively to a team of 150 personnel. Operated and maintained equipment worth $1.5M in nuclear, biologically and chemically contaminated areas. Forecasted and adjusted decisions in a high -pressure environment. Supervised improvisatory construction projects. Surveyed and analyzed terrain to determine optimum equipment placing and usage. Assisted in various office duties to ensure smoothness and efficiency for the team. Hand-delivered important inter-office documents.